Volunteer spotlight

Phyllis Gaillot

Volunteer for 19 years

Children's Hospital New Orleans



My favorite memory volunteering

One lady came into the gift shop the other day and said, "I remember you from when my son was a baby and now, he is now 21 years of age." It was amazing that this mother remembered me. I enjoy meeting the people who come into the gift shop and talking with them. Families often want to talk about their child in the hospital and I think they appreciate having someone to listen to them. I enjoy listening to all the families and kids' stories.

My inspiration to volunteer

I met Katheryn Hayes at the Senior Center in Harahan. We became friends, and Katheryn told me that she had been volunteering in the gift shop at Children's Hospital for quite some time and asked me to help out. I also knew Kris Shaw from my volunteer work at the JPAS and other community theater programs. Kris works in volunteer services at Children's Hospital, and he was an inspiration to me too.

My favorite part of volunteering

My favorite part of volunteering is helping people and giving back to our community. I'm a helper and enjoy seeing people happy and will do things to make them happy. I want to lift peoples' spirits when I talk to them. My goal is to pay it forward and give back because I've been so blessed.

My little something extra

I am retired and enjoy traveling and volunteering. I set a goal to travel to all 50 states in the United States and finally completed that goal. Along with traveling to all 50 states, I've visited at least 20 countries.

Why I'm extra-ordinary

Listening to people and trying to help lift their spirits.

